

# CCNA Security 640-554 Quick Reference

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Cisco Press



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## About the Author

**Anthony Sequeira**, CCIE No. 15626, is a Cisco Certified Systems Instructor and author of several tracks of Cisco Certification. Anthony formally began his career in the information technology field at IBM in Tampa, Florida. He quickly formed his own computer consultancy, Computer Consultants, his true passion—teaching and writing about Microsoft and Cisco technologies. Anthony founded Mastering Computers in 1996 and lectured to massive audiences around the world about the latest in computer technology. Mastering Computers became the revolutionary online training company KnowledgeNet for many years. Anthony is currently pursuing his second CCIE in the area of Security and is the author of the next generation of KnowledgeNet, StormWind Live.

## About the Technical Editor

**Sean Wilkins** is an accomplished networking consultant for SR-W Consulting (<http://www.sr-w.com>) and has been in the field of IT since the mid 1990s working with companies such as Cisco, AT&T. Sean currently holds certifications with Cisco (CCNP/CCDP), Microsoft (MCSE and Network+). He also has a master's of science degree in Information Technology with a concentration in Architecture and Design, a master's of science degree in Organizational Management with a concentration in Network Security, a bachelor's of science degree in Computer Networking, and an associate's of science in Computer Information Systems. In addition to working as a consultant, Sean is a technical writer and editor for various companies.

# Chapter 1

## Network Security Principles

### Network Security Fundamentals

This section covers the need for network security and the security objectives found within most organizations. It also examines the different types of attacks that modern networks can experience.

### Why Do We Need Network Security?

Network threats include internal and external threats. Internal threats are the most serious. These threats occur when security practices are not followed. For example, blank or default passwords are used, or in-house development practices are not followed.

External threats typically rely on technical methods to attack the network. The CCNA in Security course focuses on using technical means. Firewalls, routers with access control lists (ACL), intrusion prevention systems, and intrusion detection systems are the focus.

### Network Security Objectives

Network security should provide the following:

- Data confidentiality
- Data integrity
- Data and system availability

Confidentiality ensures that only authorized individuals can view sensitive data. Powerful methods include encryption and access controls.

Integrity ensures that data has not been changed by an unauthorized individual.

Availability ensures that access to the data is uninterrupted. Denial-of-service (DoS) attacks attempt to disrupt service. These attacks typically try to fail a system using an unexpected condition or input, or fail an entire system. Information is lost.

## Assets, Vulnerabilities, and Threats

*Assets* are anything of value to the organization. Not all assets have the same value. An organization's assets include information, people, and physical assets.

A *vulnerability* is a weakness in a system or a design that might be exploited. Common categories include hardware weaknesses, and software vulnerabilities. There is a National Vulnerability Database and also a Critical Incident Response Team (CIRT) Exposures document.

A *threat* is a potential danger to information or systems.

A *countermeasure* is a safeguard that mitigates against potential risks. Countermeasures are typically physical controls.

*Information security risk* is the measure of the impact of threat vectors exploiting the vulnerabilities.

## Data Classification

Public-sector classification levels include the following:

- Unclassified
- Sensitive but unclassified (SBU)

- Confidential
- Secret
- Top-secret

Private-sector classification levels include the following:

- Public
- Sensitive
- Private
- Confidential

Classification criteria include the following:

- **Value:** This is the most important factor.
- **Age:** With time, the sensitivity of data typically decreases.
- **Useful life:** Information can be made obsolete with newer information.
- **Personal association:** The data is associated with sensitive issues or individuals.

Classification roles include the following:

- Owner
- Custodian (responsible for the day-to-day management of the data)
- User

## Security Controls

Administrative controls involve policies and procedures.

Technical controls involve electronics, hardware, and software.

Physical controls are mostly mechanical.

Controls are categorized as preventative, deterrent, or detective.

## Responses

Investigators must prove motive, opportunity, and means.

The system should not be shut down or rebooted before the investigation begins.

## Laws and Ethics

Security policy must attempt to follow criminal, civil, and administrative law.

Ethics refer to values that are even higher than the law.

## Network Attack Methodologies

You must understand the command types of attacks that a network can experience. Studying these against them.

## Motivations and Classes of Attack

A *vulnerability* is a weakness in a system that can be exploited by a threat.

A *risk* is the likelihood that a specific attack will exploit a particular vulnerability of a system.

An *exploit* happens when computer code is developed to take advantage of a vulnerability.

The main vulnerabilities of systems are categorized as follows:

- Design errors
- Protocol weaknesses
- Software vulnerabilities
- Misconfiguration
- Hostile code
- Human factor

Potential adversaries can include the following:

- Nations or states
- Terrorists
- Criminals
- Hackers
- Corporate competitors
- Disgruntled employees
- Government agencies



Many different classifications are assigned to hackers, including the following:

- **Hackers:** Individuals who break into computer networks and systems to learn more about
- **Crackers (criminal hackers):** Hackers with a criminal intent to harm information systems.
- **Phreakers (phone breakers):** Individuals who compromise telephone systems.
- **Script kiddies:** Individuals with low skill level. They do not write their own code. Instead, they use the code of more skilled attackers.
- **Hactivists:** Individuals who have a political agenda in doing their work.
- **Academic hackers:** People who enjoy designing software and building programs with a sense of curiosity and cleverness.
- **Hobby hacker:** Focuses mainly on computer and video games, software cracking, and the repair of computer hardware and other electronic devices.

## How Does a Hacker Usually Think?

1. Perform footprint analysis (reconnaissance).
2. Enumerate applications and operating systems.
3. Manipulate users to gain access.
4. Escalate privileges.
5. Gather additional passwords and secrets.
6. Install back doors.
7. Leverage the compromised system.

## Defense in Depth

The defense-in-depth strategy recommends several principles:

- Defend in multiple places.
- Defend the enclave boundaries.
- Defend the computing environment.
- Build layered defenses.
- Use robust components.
- Use robust key management.
- Deploy IDS or IPS.

## Enumeration and Fingerprinting

*Ping sweeps* and *port scans* are common practices to identify all devices and services on the network, typically the first steps in a much larger more damaging attack.

## IP Spoofing

*IP spoofing* refers to forging the source address information of a packet so that the packet appears to come from a trusted host on the network. IP spoofing is often the first step in the abuse of a network service, or a DoS type of attack.

In IP spoofing, the attacker sends messages to a computer with an IP address that indicates the message is from a trusted host.

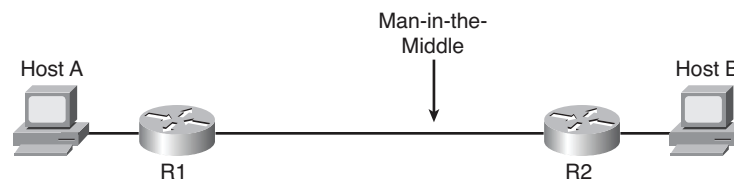
The basis of IP spoofing lies in an inherent security weakness in TCP known as *sequence prediction*. Attackers can guess TCP sequence numbers that are used to construct a TCP packet without receiving any responses from the host. This allows them to spoof a trusted host on a local network.

IP spoofing attacks are categorized in one of two ways:

- **Nonblind spoofing:** The attacker sniffs the sequence and acknowledgment numbers and other information in the packet header.
- **Blind spoofing:** The attacker sends several packets to the target machine to sample sequence numbers and other information for the attack.

Spoof attacks are often combined with IP source-routing options set in packets. *Source routing* is the process of specifying a full routing path within the IP header between endpoints. Cisco IOS routers drop all source-routed packets unless the `route global` command is configured. Security devices, such as Cisco PIX 500 Series Security Appliances and Cisco ASA 5500 Series Adaptive Security Appliances, drop such packets by default.

Man-in-the-middle attacks are often the result of TCP/IP spoofing. Figure 1-1 shows a man-in-the-middle attack. The attacker identifies the client and server IP addresses and relative port numbers. The attacker then modifies the packets from the client. The attacker waits to receive an ACK packet from the client communicating with the server. The ACK packet contains the sequence number of the next packet that the client expects. The attacker replies to the server with the source address of the server and the destination address of the client. This packet results in a reset from the server to the client. The attacker takes over communications with the server by spoofing the expected sequence number in the next packet sent from the legitimate client to the server.



**Figure 1-1** Man-in-the-Middle Attack

## Confidentiality Attacks

Attackers can use many methods to compromise confidentiality. Following are some of the common

- **Packet sniffing:** Eavesdropping and logging traffic that passes over a digital network or protocol.
- **Port scanning:** Searching a network host for open ports.
- **Dumpster diving:** Searching through company dumpsters, looking for information that can be used as a source of information for hackers.
- **Emanations capturing:** Capturing electrical transmissions from the equipment of an organization to gain information about the organization.
- **Wiretapping:** Monitoring the telephone or Internet conversations of a third party.
- **Social engineering:** Using social skills to manipulate people inside the network to provide access to the network.
- **Overt channels:** The ability to hide information within a transmission channel based on the characteristics of another. *Steganography* is an example of an overt channel: hiding messages in digital pictures.
- **Covert channels:** The ability to hide information within a transmission channel based on the characteristics of the events.
- **Phishing, pharming, and identity theft:** *Phishing* is an attempt to criminally acquire sensitive information, such as usernames, passwords, and credit card details, by masquerading as a trustworthy entity. *Pharming* is redirecting the traffic of one website to another website.

## Integrity Attacks

Hackers can use many types of attacks to compromise integrity:

- **Salami attacks:** A series of minor data security attacks that together result in a larger attack.
- **Data diddling:** Changing data before or as it is input into a computer.

- **Trust exploits:** An individual taking advantage of a trust relationship within a network. P between a system in the DMZ and a system in the inside network.
- **Password attacks:** Any attack that attempts to identify a user account, password, or both.
- **Session hijacking:** The exploitation of a valid computer session to gain unauthorized access to a computer system.

## Availability Attacks

Hackers can use many types of attacks to compromise availability:

- **Botnets:** A collection of software robots that run autonomously and automatically.
- **DoS (denial-of-service):** An attack seeks to make a system or service unavailable after the traffic.
- **DDoS (Distributed DoS):** Hackers use a terminal to scan for systems to hack. The hacker then attacks them.
- **SYN floods:** The system is sent many different false SYN requests for TCP communication.
- **ICMP floods:** The system is sent many false ICMP packets.
- **Electrical power:** Attacks involve power loss, reduction, or spikes.
- **Computer environment:** Temperature, airflow, humidity, water, and gas.

## Blended Threats

A growing trend is for attacks to combine techniques. For example, malware that combines the characteristics of Trojan horses, spyware, and others.

## Best Practices for Mitigation

These include the following:

- Keep patches up-to-date.
- Shut down unnecessary services and ports.
- Use strong passwords, and change them often.
- Control physical access to systems.
- Avoid unnecessary web page inputs.
- Perform backups and test the backed-up files on a regular basis.
- Educate employees about the risks of social engineering.
- Encrypt and password-protect sensitive data.
- Implement security hardware and software.
- Develop a written security policy for the company.

## Security Architecture Design Guidelines

- Defense in depth
- Compartmentalization
- Least privilege
- Weakest link
- Separation and rotation of duties
- Hierarchically trusted components and protection

- Mediated access
- Accountability and traceability
- Regulatory compliance
- Strengthened enforcement
- Global spread of data breach notification laws
- More prescriptive regulations
- Growing requirements regarding third parties (business partners)
- Risk-based compliance on the rise
- Compliance process streamlined and automated
- Examples: HIPAA, FISMA, and GLB

## Operation Security

### Secure Network Life Cycle Management

A general system development life cycle (SDLC) includes five phases:

- **Initiation:** Consists of a security categorization and a preliminary risk assessment.
- **Acquisition and development:** Includes a risk assessment, security functional requirements analysis, cost considerations and reporting, security planning, security control security test and evaluation, and other planning components.
- **Implementation:** Includes inspection and acceptance, system integration, security certification.
- **Operations and maintenance:** Includes configuration management and control, and control.
- **Disposition:** Includes information preservation, media sanitization, and hardware and software.

## Security Testing

Many types of testing techniques are available:

- Network scanning
- Vulnerability scanning
- Password cracking
- Log review
- Integrity checkers
- Virus detection
- War dialing
- War driving (802.11 or wireless LAN testing)
- Penetration testing

The following list is a collection of popular tools:

- Nmap
- GFI LANguard
- Tripwire
- Nessus
- Metasploit
- SuperScan by Foundstone, a division of McAfee



## Incident Management

- Preparation
- Detection and analysis
- Containment, eradication, recovery
- Post-incident activities

## Computer Crime Investigations

- **Motive:** Why did they do it?
- **Opportunity:** Were they able to do it?
- **Means:** Were they capable of doing it?

## Disaster Recovery

Possible disruptions can be categorized as follows:

- **Nondisaster:** A situation in which business operations are interrupted for a relatively short period.
- **Disasters:** These cause interruptions of at least a day.
- **Catastrophe:** The facilities are destroyed, and all operations must be moved.
- **Business Continuity Concepts**
- **Maximum Tolerable Downtime (MTD):** The maximum length of time a business function can be interrupted without causing irreparable harm to the business

- **Recovery Time Objective (RTO):** The duration of time that a service level within a business must be restored after a disaster (or disruption) in order to avoid unacceptable consequences associated with a breach of availability.
- **Recovery Point Objective (RPO):** The maximum tolerable period in which data might be lost as a result of a major incident

## Backups

- **Hot site:** A completely redundant site with similar equipment to the original site.
- **Warm site:** A facility with similar equipment to the original site but is unlikely to have current data. It typically has frequent replication with the original site.
- **Cold site:** Does not typically contain redundant computing equipment (for example, servers, storage, and networking devices)

## Borderless Networking

Mobility is dissolving the borders of networks. The borderless end zone consists of intelligent endpoints, cloud-based services, and broad coverage, persistent connectivity, and advanced security. A secure virtualized data center is a key component of this environment.

Borderless security products include the following:

- Secure-X and context-aware security
- Threat control and containment
- Cloud security and data loss prevention
- Secure connectivity through VPNs
- Security management

- Cisco SecureX: SecureX is an access control strategy that enables effective, high-level protection for mobile users. The components of SecureX include the following:
  - Context awareness
  - Cisco AnyConnect Client
  - TrustSec: End-to-end security using security group tags on traffic
  - Cisco Security Intelligence Operations: Cloud-based security service
- Threats in cloud services
  - Abuse of cloud computing
  - Insecure interfaces and APIs
  - Malicious insiders
  - Shared technology issues
  - Data loss or leakage
  - Account or service hijacking
  - Unknown risk profile

## Network Foundation Protection

Understanding the device planes:

- Control plane, such as routing protocols
- Data plane, forwarding of data packets
- Management plane, used by management sessions

## Cisco NFP Toolkit

- **Control Plane:** Control Plane Policing (CoPP), Control Plane Protection (CPPr), Routing AutoSecure
- **Management Plane:** Authentication, Authorization, and Accounting (AAA), Network Time Protocol (NTP), Network Management Protocol (SNMP), Secure Shell (SSH), Transport Layer Security (TLS), and Command-Line Interface (CLI) views
- **Data Plane:** Access control lists (ACLs), Layer 2 controls, Zone-Based Firewall, and IOS

## Developing a Network Security Policy

This section details the creation of a network security policy—an important document that details procedures for the organization.

### Why Do You Need One?

Aside from protecting organization assets, a security policy serves other purposes, such as the following:

- Making employees aware of their security-practice obligations
- Identifying specific security solutions required to meet the goals of the security policy
- Acting as a baseline for ongoing security monitoring

### Components of the Security Policy

What are the components found in the network security policy? This section covers these details.

## Governing Policy

At a high level, a governing policy addresses security concepts deemed important to an organization. The following items are included in this section:

- Identification of the issue addressed by the policy
- Discussion of the organization's view of the issue
- Examination of the relevance of the policy to the work environment
- Explanation of how employees must comply with the policy
- Enumeration of appropriate activities, actions, and processes
- Explanation of the consequences of noncompliance

## Technical Policies

Technical policies provide a more detailed treatment of an organization's security policy, rather than a high-level overview. The following items are included in this section:

- E-mail
- Wireless networks
- Remote access

## End-User Policies

End-user policies address security issues and procedures relevant to end users.

## More Detailed Documents

More detailed documents are often contained in a security policy:

- **Standards:** Support consistency within a network
- **Guidelines:** Tend to be suggestions
- **Procedures:** Detailed documents providing step-by-step instructions for completing specific tasks

## Roles and Responsibilities

The ultimate responsibility for an organization's security policy rests on the shoulders of senior management. Senior management typically oversees the development of a security policy. Senior security or IT personnel are usually responsible for the implementation of the security policy. Examples of senior security or IT personnel include the following:

- Chief security officer (CSO)
- Chief information officer (CIO)
- Chief information security officer (CISO)

## Risk Analysis, Management, and Avoidance

Network designers identify threats to the network using threat identification practices. Also, analyze the likelihood of a threat occurring and the probability that a threat will occur and the severity of that threat. This is *risk analysis*. When performing risk analysis, there are two approaches:

- **Quantitative analysis:** Mathematically models the probability and severity of a risk. A common formula is  $ALE = AV * EF * ARO$ ; this formula calculates the annualized loss expectancy (ALE). ALE is a value that you can use to help justify the expense of security solutions. AV is an asset value, EF is the exposure factor, and ARO is the annualized rate of occurrence.
- **Qualitative analysis:** Uses a scenario model, where scenarios of risk occurrence are identified and ranked based on their perceived severity.

# Creating the Cisco Self-Defending Network

This type of network is built in three phases:

- **Integrated:** Every element is a point of defense.
- **Collaborative:** Collaboration occurs among the service and devices throughout the network.
- **Adaptive:** The network can intelligently evolve and adapt to the threats.

## Benefits

- Reduced integration costs
- Proactive, planned upgrades
- Improves efficiency of security management

## Key Tools

- **Cisco Security Manager:** Powerful but easy-to-use solution that enables you to centrally manage configurations and security policies for the Cisco family of security products
- **MARS (Cisco Security Monitoring, Analysis, and Response System):** Provides security for network devices and host applications made by Cisco and other providers

### Note

MARS is currently End of Sale/End of Life.

# Chapter 2

## Perimeter Security

### Securing Administrative Access to Routers

It is critical to secure administrative access to the routers that help power your network infrastructure. In this chapter, you must do this.

#### Router Security Principles

Following are three areas of router security:

- Physical security
- Operating system
- Router hardening

#### Cisco Integrated Services Router Family

Cisco Integrated Services Routers feature comprehensive security services, embedding data, security, and network services into a single platform portfolio for fast, scalable delivery of mission-critical business applications. Models include the 2800 Series, and 3800 Series.



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